Evaluasi Sistem *Billing* terhadap Pengguna *(User)* Menggunakan Metode *Technology Acceptance Model* (TAM) di Rumah Sakit Bhakti Husada Krikilan. *Billing System Evaluation of Users Using Methods Technology Acceptance Model (TAM) in Rumah Sakit Bhakti Husada.*
(Pembimbing 1 orang)

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ABSTRACK

Computer technology applications have been used by the bhakti hospital Billing's name from 2011 to the present. In the use of these systems still presents obstacles and therefore calls for an evaluation. The purpose of this research is to evaluate systems billing is based on perception user by using of Technology Acceptance Model (TAM) methods in Rumah Sakit Bhakti Husada Krikilan. Based on the methods used there are three measured variables perceived usefulness, perceived ease of use and behavioral intention. The method of this research is quantitative descriptive study. Subject to research billing system users as many as 113 responders as that sample taken using the simple random sampling technique. Results from research indicate percentage of group calculations from general statement 86.6%. perceived usefulness 86.3%, and behavioral intention 81.7% falls in the value are in "excellent" category, variables ease of use 77% fall in the "good" category. Of 20 units that run the system, there is 1 unit with the lowest intention an accounting unit with a fraction of the variable perceived usefulness 61.3%, variable perceived ease of use 55.2%, and behavioral intention 56.7%. This may explain the billing system's user perception runs well and needs to be maintained, but there are still a few faults that require system improvement, periodic socialization, and fellowshipping to troublesome users, since each hospital is required to use a SIMRS that performs management and development that should be able to improve and support the hospital's health-care process.

Keywords: Evaluation, TAM, Technology Acceptance Model, Hospital Management Information System