

CHAPTER 1. INTRODUCTION

1.1 Background

In this globalization era, we have to be master in English. English is required for people in order to be able to compete in workplace after they graduate, because international link is followed by many countries around the worlds. In the international affair, good communication in English is required to support the success of cooperation. In order that business negotiations with other countries can run well, it is necessary to have communication using language that is understood by both of them. As we know that in the globalization era English is used as the international language, so one of the most important skills that are needed is ability to speak English well.

English is very important to increase the quality of our human resources. The young people as the future generations must be ready to face globalization. They have to prepare as soon as possible to get the best result of human resources. In Indonesia previously, English started to be taught for students of senior high school. Nowadays, it is already introduced to students of elementary schools and even for students who still at kindergarten or playgroup although still using learning and playing method. Based on the opinion of *Nunung Widajanti : 2012*, Learning English as a second language needs to be learned from an early age before the individual enters puberty. Because when the child enters puberty there will be many problems faced especially in mastering pronunciation, so that the results will not optimal. An expert on English Language, Lenneberg (1967:116) says, "there was a neurologically based" critical period ", the which complete mastery of language, but it is no longer possible, Because It will end around the onset of puberty". The other English language experts, Lightbown & Spada (1999:60) observe the children of the immigrants' family coming from other countries and settled in USA. The study found that the immigrants of children who had not reached puberty, could speak in English with good pronunciation like

a native speaker. On the other hand, their parents could not reach capabilities such as their children.

The urgency of learning English has made a lot of non-formal education institutions (English course) grows rapidly. Parents begin to realize the importance of mastering English for their children so that they are busy to put their children to non-formal education institutions. Hopefully, adding extra hours of learning English will increase their children's skills in English.

Children's need of mastering English needs to be responded. There are so many English courses offering their services to comply the learners need in learning English. One of the most famous English course in Jember and still exists until now is Winda's English Course. Winda's English Course is one of the best English courses in Jember. It provides a lot of English learning programs especially for young learners, and supported by sufficient facilities such as; stage, playground, swimming pool, fish pond, and shuttle train. Besides, Winda's English Course offers different atmosphere in teaching and learning process. It provides "homey" atmosphere for its entire students in order that the students can enjoy the course during teaching and learning process.

Based on the explanation above, I prefer to choose Winda's English Course in doing my internship program. I paid more attention to the English Course because I am interested in teaching. I was interested in exploring my skill and knowledge more in teaching. I have already got a lot of material related to English Course that I have learned during my study in English study program at State Polytechnic of Jember. Therefore, I am curious to know more about the activities in English Course, how to teach the students, how to deliver the material to the student in order the students understand about what I teach, how to handle the students, so I can get more experiences in teaching.

1.2 Objectives

The objectives of this Internship Program are:

1. To apply my Basic skill and knowledge of English at real works that I have got from college especially, Speaking, Writing, Listening, also my skills of

English specific purpose such as; Pronunciation *Manajemen Pengelolaan Kursus, Manajemen Pengelolaan Kantor*, Instructional Design and Media, Public Speaking, Public Relation, English For Correspondence, and Computer.

2. To know and practice all activities in an English Course.
3. To get more knowledge and experiences about English Course such as; how to manage an English Course, how to arrange a good material, how to teach students and manage the class.

1.3 Significances

This Internship Program has several significances, those are:

1.3.1 For The Writer

This internship program gives me more chances to practice my skills in speaking, writing, and listening. Besides, I could apply my knowledge and skills that I got from English Study Program, especially about English Course. I also have known about the condition in the real work place, so that I can improve my skills and knowledge to be better.

1.3.2 For The Readers

This report gives more information for the readers about the real works in Winda's English Course. Besides, it can be references for the students who want to do their internship program in Winda's English Course.

1.3.3 For State Polytechnic of Jember and Winda's English Course

The internship program gives a chance to create a solid relationship between State Polytechnic of Jember and Winda's English Course. Besides, this report can be used as information or reference in teaching learning process especially for English Study Program.

1.4 Location and Time of the Internship Program

The location and time when I conducted the Internship Program are as follows:

1.4.1 Location of Internship Program

This Internship Program was located in Winda's English Course on Jl. K.H Wahid Hasyim no.38 Jember - East Java – Indonesia.

1.4.2 Time of Internship Program

This Internship Program was held from February, 10th 2014 up to May, 3rd 2014 (about 512 hours) as Front Officer and as a teacher. I worked 8 hours per day from Monday until Saturday and extra work time if there is a special event. I have holiday on Sunday and the national holidays.