

SUMMARY

Go Through an Expert Local Guide of Kusuma Agrowisata, Siti Nurjanah, Nim F3111515, 2014, 45 Pages, Language, Communication and Agrotourism Department, State Polytechnic of Jember, Nanik Mariyati, S.Pd. M.Pd. (Supervisor).

Language is an extremely important way to interact with other people around us. Through language we can connect with other people and make sense of our experiences. Moreover, English is used and learned by most people in the world. Mastering English will open more opportunities because now almost all profession required English as one of the skills that should be mastered by the job applicant. One of professions that requires English as the main skills should be mastered by candidate is a guide. Since Indonesia is the attracted destination for tourists in the world, the role of guide is very important to be able to communicate with them using English. I can imagine that being a guide is very interesting. They connect with other people from all over the world easily. I like connecting with other people and I also can speak English. From that reason, I intended to do my internship program as a local guide. I choose Kusuma Agrowisata as the agrotourism object.

Kusuma Agrowisata is the biggest agro agrotourism in East Java particularly in Batu-Malang. It can be proved by the number of visitors who visit this place. There are more than a thousand visitors visit this place to have their holiday by seeing a good scenery and go around fruits plantation of Kusuma Agrowisata. Most tourists visit this agrotourism object on the weekend. This division concern about agrotourism object that offer services for tourists and manage the fruits plantation. Furthermore, I conducted my internsip program in Kusuma Agrowisata.

During the Internship Program in Kusuma Agrowisata, I was placed in Marketing Department. There are two positions in this department that I have to run as receptionist and as a guide. Receptionist is part of front office sub

department. Though I got two duties as receptionist and a guide but in this report, I would like to focus on elaborate my activities as a guide.

Guide in Kusuma Agrowisata is a person who accompanies the visitors on tour around fruit plantation areas and gives complete information about Kusuma Agrowisata. So, the duties of guide in Kusuma Agrowisata are accompanied the visitors, gave the visitors needs by offering the agrotourism car and give the complete information about plantation area to the visitors. Being a guide is appropriate to the knowledge and skills that I got from the class such as Public Speaking, Guiding and English for Agroagrotourism. In guiding, I could know and have relationship with many people from different countries. Besides, I learnt many things about plantation. The most important thing in guiding is that I could knew how far my skill in seeking when I faced people from abroad. In this position, I learnt about how to be a good guide and how to have a good manner to communicate with other people. I could also trained myself to be patient in being a guide.

Finally, I could finish my internship program for about 512 hours. Being a guide really trained me to have a good skill especially in speaking. Furthermore, I do hope that the knowledge I got can give many benefits for many people. Then hopefully, I could apply my skill in the real work place for brightening my future.