

# Designing and Building Electronic Medical Record (EMR) on Web-Based in Primary Health Services

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Designing and Building Electronic Medical Record  
(EMR) on Web-Based in Primary Health Services

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**Abstract**— Primary health services in Jember consist of community health centers (puskesmas) and clinics and most of them are still manual systems, namely registration of old patient files takes a relatively long time, old patients who do not carry the treatment card are new patients. This will affect the quality of service to patients and also waste storage of files, especially patients who are controlled routinely and patients with chronic disease. In addition to drug management, pharmacists who have problems when the drug stock runs out and do not notify the clinic will affect the doctor's performance in prescribing to patients. The purpose of this study was to design and build an Electronic Medical Record Application, especially the General Section in Primary Health Services with a case study at Puskesmas Patrang Jember. The design method in making this application is to use the waterfall model. The stages in this model include analysis, design, coding and testing. In the analysis stage, the data used interviews, observation and documentation. The stage of designing uses flowchart, data flow diagram (DFD) and entity relationship diagram (ERD). The results of this study are the general poly Electronic Medical Records in Primary Health Services. By making electronic medical records, it is hoped that it can be implemented and help overcome problems that exist in Primary Health Services so that performance becomes more effective and efficient and data integrated.

**Keywords**—electronic medical records, waterfall, primary health services

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I. INTRODUCTION

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Development of the world of information technology is very rapid, this has led to changes in all fields, namely the shift from manual systems to electronic-based systems in health services globally. Electronic Medical Record (EMR) is a long-term record of patient health information generated by one or more health care providers when patients visit health care facilities (Hikmah and Farlinda [6].

The use of information systems in the health sector lags behind other sectors such as banking and finance, aviation transportation services and the telecommunications industry. The 2008 survey shows that only about 10% of public hospitals in the US already use both a comprehensive EHR system and a basic EHR. The adoption rate is roughly the same in European countries. The 2007 survey only about 11.9% of public hospitals in Austria and 7.0% of German hospitals used the comprehensive EHR. In the same year, only about 10.1% of hospitals in Japan had adopted the EHR. In Korea, approximately 80.3% of teaching hospitals and general hospitals use CPOE but only 9% use EHR comprehensively. Meanwhile in Indonesia at this time, RME is also widely applied in hospitals. For the application of RME in Primary Health Services, it has only been started since 2010. Meanwhile, in Jember Regency itself, 30.61% or 15 of 49 Puskesmas have implemented SIMPUS (Puskesmas Management Information System). Puskesmas Patrang is one of the Puskesmas that has not implemented SIMPUS.

Puskesmas Patrang is a Puskesmas close to the city center, with an average number of patients per day around 100 people. And most of them go to the General clinic. In the process of serving patients, it is very related and requires medical records. Puskesmas Patrang organizes paper-based medical records. This method often creates several obstacles, both in terms of time and in terms of data accuracy. Hing [7]

When viewed from a time perspective, manual processing of data takes longer than the computerized method. When data processing takes a long time, the impact of service to patients

is not effective and efficient. Likewise, when viewed from an accuracy point of view, manual methods often result in invalid information. Based on the preliminary study, Puskesmas Patrang needed a web-based application to minimize the existing problems, so the researchers conducted a research entitled Web-based Electronic Medical Record Designing for Primary Health Services".

In this research the research problem could be formulated as follows 'How to design and build Web-based Electronic Medical Records in Primary Health Services. Research Objective is Designing and building Electronic Medical Records on Web Based in Primary Health Services

II. METHOD

The method used in designing and making electronic medical records is the Waterfall Model. The real name of the Waterfall Model is the Linear Sequential Model. This model is often referred to as the classic life cycle. It is called a waterfall because the steps that are passed must wait for the completion of the previous stage and run sequentially. Roger S. Pressman [15]

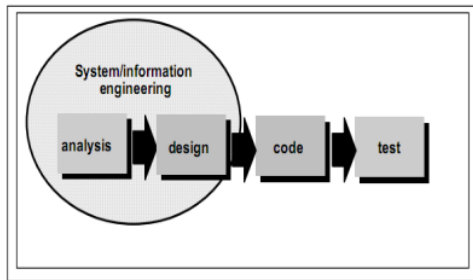


Fig. 1. Waterfall Models

Roger S. Pressman [15] breaks the waterfall model into the following stages:

A. Analysis

Needs gathering is intensified and focused, especially on software. In order to understand the nature of the program being built, the analysis must understand the information domain, the behavior, for the work, and the required interfaces. Requirements for both systems and software are documented and reviewed with the customers.

B. Designing

In this process the requirements are converted into representations in the form of software design before the coding process begins. The design must be able to implement the requirements mentioned in the previous stage. This process must be documented in the form of software requirements.

C. Coding

The designing is converted into a form that can be understood by a machine, that is, into a programming language through the coding process. This stage is the implementation of the design stage which is technically done by the programmer. Gondodiputro [2]

D. Testing

Then after the coding stage is complete, all software functions are tested so that the software is free from errors and the results must be correct. This stage is the testing stage and the support stage, which means that the system that has been created from the results of problem analysis has gone through the design stages, then the coding then enters the system testing, so that it will be known what the performance results of this new system are compared to the old system, then it can also be seen whether there are still weaknesses in this new system will be developed by the next researcher.

III. RESULTS AND DISCUSSION

A. Analysis

At this stage, the analysis of the current system is carried out through elaborate the results of interviews and observation. The system currently running in recording and processing medical records for Poli general patients is still manual, so it is not optimal. The following is a Flowchart of the Medical Record Service System Manual for General Poli with a case study at Puskesmas Patrang Jember

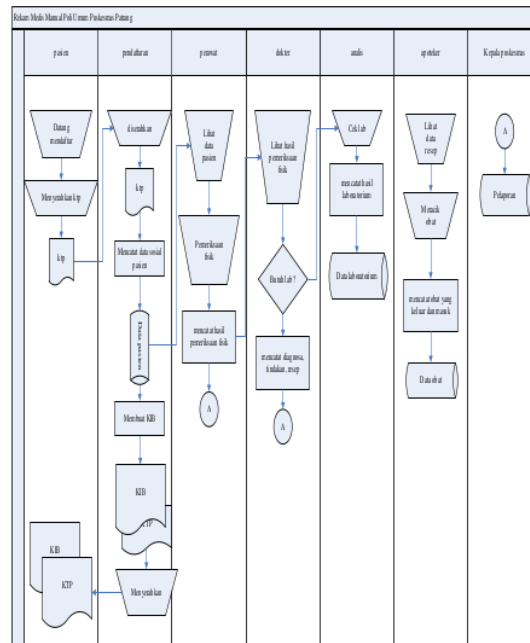


Fig. 2. Flowchart system before Designing

B. Designing

From the results of the system analysis, it was found that the development was a Flowchart Design of an Electronic Medical Record System with a case study: Public Poli Puskesmas Patrang Jember so that a Data Flow Diagram can be made of the system at figure. 3



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