

**Redesain Map Dan Formulir Rawat Jalan Di Klinik Ronaa Husada Senduro
Lumajang Tahun 2021 (Map Redesign And Outpatient Form
At Ronaa Clinic Husada Senduro Lumajang 2021)**

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ABSTRACT

Misfile incident at Ronaa Husada Senduro Clinic occurred the absence current medical record folder is not used. Because of that map design is not in accordance with user needs, items that are not needed but are listed. The items needed are not actually written on the map. In the outpatient form, it was found that there was no distinction between dental poly, KIA poly and general poly, however, clinics needed more specific forms in each poly because the needs of each clinic were different. This study aims to redesign the map and outpatient forms (dental forms, MCH forms and outpatient forms). This type of research is applied research. The unit of analysis in this study was outpatient medical record users, namely 1 medical record officer, 1 midwife, 1 general practitioner, 1 dentist and 2 nurses. Methods of data collection in this study using observation, interviews and brainstorming. Based on the results of brainstorming on the physical aspect map using material art paper, rectangular shape, size 34 cm x 22.5 cm, bright green color with a combination of white, black ink color. The anatomical aspect and the contents heading of the clinical identity are in the upper middle, with the type style times new roman, the added item has a tongue in the writing of the medical record number, the patient payment status item (General/JKN), instructions for filling out the map. The addition to the outpatient form based on the physical aspect for the paper material is HVS 80 grams, size F4 and white with black ink. For the anatomical aspect added columns or lines of filling boundaries. As for the content aspect, there are additional items such as hours, anamnesis, ICD code, allergy history and the name and signature of the doctor. The result of this research is the design of new outpatient folders and forms (dental forms, MCH forms, outpatient forms) were redesigned based on user needs and Huffman standards, namely by adding important items to the patient's social data and patient clinical data.

Keyword: *Forms, Map Design, Outpatient Form*