

## CHAPTER 1. INTRODUCTION

### 1.1 Background

Politeknik Negeri Jember is one of the colleges in Jember, East Java. It is a vocational college that conducts both theoretical and practical learning needed in workplace. It provides many departments with Diploma 3 program or Assisten Ahli Madya graduation.

One of the favorite departments in Politeknik Negeri Jember is English Department with three years education or six semesters, which the major competences are English for General Purpose, English for Special Purpose and work skill in various fields such as general business, tourism, and non-formal education. Student only takes five semesters in teaching learning process and the end of semester (sixth semester) for Internship Program in work place.

Internship Program becomes one of major requirement before graduation in Politeknik Negeri Jember. Internships have been hailed for integrating classroom education with practical experience in enabling graduates to develop their professional knowledge and professional skills (Beard in Bukaliya, 2012). It has important role for students to experience study in real situation of industry and get ready to enter workplace. Therefore, the students have to choose appropriate place for doing Internship Program.

Choosing appropriate internship place must be adjusted with the competence to apply the skill had, especially for English Department. In English Department, student has to consider the place that they can apply four basic skills, those are writing, speaking, reading, and listening. In addition, they have to apply their skill of English for Special Purpose; those are English for Hotel and Restaurant, English for Secretary, English for Tour and Travel, Public Speaking, English for Banking, English Course Management, Instructional Design for English Course, Material Developing of English Course. Moreover, correlation between students' competence and internship place must be coherent for applying their skill effectively.

There are some places recommended for English Department's internship students. Those are travel agency, hotel or restaurant, airport, tourism department, English course, export-import industry, etc. However, students cannot apply all of their skill at those places, they should choose one of them which appropriate with students' intention. One of Internship place is English Course. Students have already learnt some subjects related to English Course, those are Instructional Design, English Course Management, and Material Development for English Course. Hence, in English Course, students can apply more than one skill because they do not only teach people using English but also they prepare the materials using English.

Winda's English Course is one of the great English Courses in Jember. It provides English learning programs for all ages, starts from Toddler, Pre Basic, Basic one and two, Intermediate one and two, Advance, English for Specific Purpose and TOEFL preparation. It also provides teaching and learning process in indoor and outdoor class, which is supported by sufficient facilities; those are comfortable classroom, Wi-Fi hotspot, video learning, stages, swimming pool, playground, fishpond, and mini train.

In Winda's, all of people must speak English, not only the students but also the staffs. Even in break time or out from class while in the rest time, students and staffs must keep speaking English. Moreover, there will be punishment for student or teacher who break the rule or does not speak in English. It makes speaking English become a habit to communicate with other people. English become the official language in Winda's English Course.

The writer prefers to conduct Internship Programs in Winda's English Course as requirement of graduating from Politeknik Negeri Jember. Winda's English Course is proper place for conducting Internship Program to increase the writer expertise. Besides, the writer can maintain the speaking skill, learn to teach other people, and learn how to manage an English course.

## **1.2 Objectives**

There are some objectives in conducting the writer's Internship Program, those are:

1. To increase the writer's English skills, those are writing, listening, reading, and especially speaking.
2. To apply the writer's knowledge in English for Specific Purpose, those are English Course Management, Instructional Design for English Course, Material Development, and others in real workplace.
3. To develop the writer's soft skills like discipline, responsibility, tolerance, creativity, and teamwork in the real workplace.

## **1.3 Significances**

The significances of conducting the Internship Program at Winda's English Course are:

### **1.3.1 For the Writer**

Doing Internship Program gave the writer new experiences in applying English for Specific Purpose and working in real workplace. Besides, the writer can maintain the speaking English and learn how to be a good teacher.

### **1.3.2 For the Reader**

The report of this Internship Program will give more information to the reader about the situation in the real workplace, especially at Winda's English Course.

### **1.3.3 For English Study Program**

By doing this Internship Program, English Study Program will be able to establish good cooperation with Winda's English Course Jember.

## **1.4 Location and Time of the Internship Program**

The time and location when the writer conducted the Internship Program were as follows:

#### 1.4.1 Location of Internship Program

This Internship Program conducted at Winda's English Course at Jl. K. H. Wahid Hasyim no.38 Jember - East Java – Indonesia.

#### 1.4.2 Time of Internship Program

The duration of this Internship Program was about 512 hours, started from March, 1<sup>st</sup> 2016 up to May, 7<sup>th</sup> 2016. I worked for 9 hours per day. It was started from Monday until Saturday, with an extra work time for evening class in every Friday evening and for special event such as sponsorship program and City Tour. I got free day on Sunday and the national holidays.