

CHAPTER 1. INTRODUCTION

1.1 Background

State Politechnic of Jember as vocational education institution prefers a practice rather than theory, of course it makes internship program as main programs listed in the curriculum. Except as main programs listed in the curriculum, internship program also became one of the main graduation requirements for every student in Politeknik Negri Jember.

Language, commucation and tourism is one of department at State Politechnic of Jember. Language, commucation and tourism department only has one study program that is English study program. In English study program there are two kinds of English teaching, they are English for general purposes and English for specific purposes. English for general purposes are subjects which the students learn about four language skills and they are: speaking, writing, listening and reading. Then, English for specific purpose are subjects which they learn specifically the materials such as English for Hotel and Restaurant, Public Speaking, Public Relation, English for correspondence, English for agrotourism, English for banking. While English for specific purposes, the students are expected to be able to apply the skills that they have got in learning activity in the class when they are conducting internship program and facing the real job.

Nowdays, internship program has become a necessary in the most educational institutions especially in college level. Intership program can train the students to face the real job in a workplace. This situation happens, because the employers are not only checking their academic record to verify the potential level that have student done in collage but also their relevance of relationship between work experience and appropriate skills for becoming a worker in their company.

Preparing the future for student in state polytechnic of Jember is one of purposes of internship program. To fulfill my study at State Politechnic of Jember I lead my internship program at Ibis Styles Hotel Yogyakarta. In Ibis Styles Hotel Yogyakarta I conducted internship program as waitress in Food and Beverage Department. Based on my background knowledge in English study program, I got

English for Hotel and Restaurant, Public Speaking, Public Relation subject. I think it is appropriate if I conduct intership program at Hotel. Ibis Styles Hotel Yogyakarta stand with colorful concepts is your heaven choice during your visit to exotic city Yogyakarta and located in JL. Dagen No. 109, Yogyakarta. This location in the heart of city and near from the main object tourism in Yogyakarta. From this location there are many tourists stay in ibis Styles Hotel, especially foreign tourists. So that, I could apply my English skill during I conduct intership program in Ibis Styles Hotel Yogyakarta. By conducting the Internship Program in Ibis Styles Hotel Yogyakarta, I believe that will improve my interpersonal skills better. Besides, I could also obtain my experience in the real job.

1.2 Objectives

The objectives of the internship program are training can apply and improve student's ability and knowledge that have been learned in English Study Program especially English for Hotel and Restaurant, prepare myself to face the change of environment in the future, encourage students to build teamwork relationship and discipline behavior in workplace, and get new knowledge and obtain work experiences in the real work place.

1.3 Significances

1.3.1 For the Writer of Internship Program

From having this Internship Program, I had an obvious overview about the real work place behavior, to know system and situation of industrial business, and I can exercise disciplines and responsibilities in handling jobs at work place during internship program

1.3.2 For English Study Program

Internship Program established a good relationship between ibis Styles Hotel Yogyakarta and English Study Program of State Politechnic of Jember, in professional development of English Study Program's students. Than can open

potential job opportunities for English Study Program's graduates and give reference as a place or objective program.

1.3.3 For Ibis Styles Hotel Yogyakarta

From having this internship program, Ibis Styles Hotel Yogyakarta will get an overview to hire candidate employees and students who are conducting Internship Program will help the staffs to handle some jobs on those departments to teach them about the job. Besides, Ibis Styles Hotel Yogyakarta will have additional staff in some departments.

1.3.4 For the Reader

From having this internship program, reader can get preliminary information as prior knowledge if they want to conduct an internship program in ibis Styles Hotel Yogyakarta and also have the overview how to conduct Internship Program in Ibis Styles Hotel Yogyakarta well.

1.4 Place and Time of Internship Program

The location and time of the internship program were:

1.4.1 The Location of the Internship Program

This Internship Program is located in ibis Styles Hotel Yogyakarta at Jl. Dagen No. 109, Yogyakarta, Daerah Istimewa Yogyakarta 55271 - Indonesia. Telephone: +62 274 588 889, fax: +62 274 588 763, e-mail: info@ibisstyles-yogyakarta.com, website: www.ibisstyles.com and www.accorhotels.com.

1.4.2 Time of the Internship Program

The time for doing the Internship Program at ibis Styles Hotel Yogyakarta was about 3 months that was begun on March 1st to June 3rd 2016. The working hour during this Intership Program was 9 hours every day, from 07.00 am to 14.00 pm. It was divided into several time sequences or shift, as follows M (morning shift) start from 07.00 am to 04.00 pm, M1 (morning shift) from 06.00 am to

03.00 pm, and A (afternoon shift) start from 02.00 pm to 11.00 pm. It consists of 5 working days and a day off in a week (the time can be seen in Appendix 1).