

## CHAPTER 1. INTRODUCTION

### 1.1. Background

Nowdays, internship Program becomes requirements by Politeknik Negeri Jember (Polije) students, when they want to go to the industrial business as a professional worker in the future after they graduate. This activity is expected to be a media for practice skills and knowledge which have been obtained during the lecturing and practicum class. Besides, they can improve their interpersonal skills to get a satisfying job after graduation. All study programs in Polije should do internship program as an academic program, includes English Study Program.

English Study Program is one of departments at Politeknik Negeri Jember that has been developing student's basic knowledge and necessary skills in the lecturing and practicum class. There are some subjects that have been taught, both English for General Purpose (EGP) and English for Specific Purposes (ESP). EGP consists of four language skills, they are speaking, writing, listening and reading. While, ESP consists of specific skills, they are English for Hotel and Restaurant, Public Speaking, Public Relation, English for Secretary, English for Banking, and English for Correspondence.

Beside of as an academic program in Polije, internship program is one of opportunity for student to get new knowledge and experience in that place. Internship program place in generally has a some criteria that suitable with the student's skills. The criteria determine the student can practice the skill or can get new knowledge and experience after to do internship program. Related with English Study Program, the internship program place should be has an activity in English. The activity like in EGP or ESP, because of it the writers choose PT. Angkasa Pura 1 especially Adi Sumarmo International Aiport.

I considered that PT. Angkasa Pura 1 is big company that handling Adi Sumarmo International Airport, Surkarta. Adi Sumarmo International airport has some unit that need English skills such as, Information unit, Customer service unit, and AMC (Apron Movement Control) unit. AMC (Apron Movement Control) unit become one of unit which available place for students to do

Internship program. The activities in AMC (Apron Movement Control) use English from the application, report, until note book. That is why, AMC (Apron Movement Control) become place to do internship program and practice English skills.

## **1.2. Objective**

The objectives of the internship program were as follows:

1. To understand the services of AMC unit at Adi Sumarmo International Airport.
2. To apply and improve student's ability and knowledge that have been learned in English Study Program.
3. To encourage students to build teamwork relationship and discipline behavior in workplace.
4. To get new knowledge and obtain work experiences in the real work place.

## **1.3. Significances**

### 1.3.1. For the writer

1. The writer will have a description about the kind service and data information of the AMC (Apron Movement Control) unit in Adi Sumarmo International Airport.

### 1.3.2. For English Study Program

1. To build a good relationship between Adi Sumarmo International Airport and Politeknik Negeri Jember, for future academic and professional development of English Study Program's students.
2. To open potential job opportunities for English Study Program's graduates in the future.

### 1.3.3. For the reader

The students of English Study Program could also obtain a benefit. The students can get preliminary information as prior knowledge if they want to conduct an internship program in Adi Sumarmo International Airport. Then, the students also have the overview how to conduct Internship Program in Adi Sumarmo International Airport well.

## 1.4. Place and Time of Internship Program

The location and time of the internship program were:

### 1.4.1. The location of doing the internship program.

This Internship Program is located in Adi Sumarmo International Airport Jalan Bandara Adi Sumarmo, Surakarta 57108, Telepon : +62 271 780715/ SMS : 089-604-400-400, Fax : +62 271 780715, email : [humas@Adi\\_Sumarmo-airport.com](mailto:humas@Adi_Sumarmo-airport.com), website : [http://Adi\\_Sumarmo-airport.com](http://Adi_Sumarmo-airport.com).

### 1.4.2. The time of doing the internship program.

The time for doing the Internship Program at Adi Sumarmo International airport was about 3 months that began on March 1<sup>st</sup> to Mei 31<sup>th</sup> 2016. The working hour during this Intership Program was 9 hours every day, it was divided into several time sequences or shift, as follows M (morning shift): 06.00 am to 01.00 pm, A (afternoon sift): 01.00 pm to 09.00 pm. It consists of 4 working days, 1 off day, and 4 working days, 2 off days in a month. The time during internship program can be seen in Appendix 2 and the absent can be seen in Appendix 3.