

***Analysis of Factors Causing Incomplete Informed Consent in Electronic
Medical Records of Inpatients at Mangusada***

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ABSTRACT

Mangusada Badung Regional Hospital has implemented electronic informed consent at Transmedic since the end of 2023. However, in its implementation, there are problems in the completeness of the informed consent filling. The percentage of incomplete informed consent filling in 2024 from August to October reached 77%. Based on these problems, it is necessary to analyze the factors causing incomplete informed consent filling in electronic medical records of inpatients. This type of research is descriptive qualitative with Lawrence Green's theory. The results showed that the causes of incomplete informed consent filling based on predisposing factors are the knowledge, attitudes, and intrinsic motivation of DPJP and other PPA. Enabling factors found are facilities and infrastructure, training, and budget. Reinforcing factors found are the lack of SOPs and socialization, rewards, punishments, and monitoring and evaluation for DPJP and other PPA regarding the performance of filling informed consent. Determining the priority of problems using USG found that the infrastructure for informed consent was inadequate, there was no monitoring and evaluation, lack of knowledge and attitudes of officers, and the absence of specific SOPs and Technical Guidelines related to the completeness of filling informed consent. The improvement efforts made include adding a warning notification (alert) if the informed consent has not been filled in completely, conducting monitoring and evaluation, conducting outreach and education regarding filling standards, and creating special SOPs and Technical Instructions regarding filling in the informed consent and outreach to officers

Keywords: Informed Consent, Lawrence Green, Predisposing Factor, Enabling Factor, Reinforcing Factor