

Analisis Kinerja Petugas Dalam Pengembalian Berkas Rekam Medis Rawat Inap RSUD Waluyo Jati Tahun 2017 (*Analyze The Relation Of Officer Performance In Return Of Medical Record File Of Inpatient At RSUD Waluyo Jati Kraksaan Probolinggo Year 2017.*)

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ABSTRACT

The delayed return of medical record files is one of the medical record quality indicators. The standard of return files is 2X24 hours for inpatient care. In prestudy at RSUD Waluyo Jati found a problem is the delay returning from the medical record file of hospitalization. Where exceeds the specified standard limits are 77.22% which describes the high delay in the return of medical record files. The purpose of this research is to analyze the relation of officer performance in return of medical record file of inpatient at RSUD Waluyo Jati Kraksaan Probolinggo Year 2017. The type of research used is analytical with cross sectional approach. Methods of data collection conducted by observations, questionnaires and interviews are not structured. The population in this study is administrative officer in inpatient room equal to 10 people, sample of this research equal to 9 people by using technique Simple Random Sampling. The results of the identification stated that the officers have high motivation equal to 44,45%, the opportunity is quite a lot equal to 44,45%, the ability is quite well equal to 44,45% and good performance well equal to 33,34%. The statistic test used is Rank Spearman with the result of analysis there is relationship motivation with performance with p-value equal to 0,028 <value α 0,05 with value Correlation Coefficient equal to 0,722, and there not is relationship opportunity with performance with p-value equal to 0,320 >value α 0,05 with value Correlation Coefficient equal to 0,375 and there is relationship between ability with performance with p-value of 0,025 <value of α 0,05 with value Correlation Coefficient equal to 0,732. As the main priority of performance evaluation of inpatient administration officers is very necessary, need for strong regular officer assessment and many opportunities for training

Keywords: Delayed of medical record, Performance, Quality of Service