Analysis Of Main Diagnosis Codes Accuracy On The Outpatient Medical Record File Based On ICD-10 With FOCUS PDCA Method At dr. Abdoer Rahem General Hospital Situbondo in Second Quarterly **Period 2016,** *Udin Apriliansyah. Nim G41120194, 2016, Medical Records, Health, Polytechnic of Jember, dr. Rinda Nurul Karimah, M.Kes (Supervisor I) and Dony Setiawan H.P. S.Kep.,NS.,MM (Supervisor II)*

Udin Apriliansyah
Medical Record Study Programme
Health programme

ABSTRACT

The results of health service to the patient recorded in the medical records and are determined by diagnosis code. Determination of diagnosis in medical records is filled completely and clearly accordance with the ICD-10. Problems inaccuracy coding are often found in hospitals, one of them is in dr.Abdoer Rahem General Hospitals Situbondo where the hospital files that contains patient data is not yet clear and accurate especially in the determination of diagnosis codes where the recording and determination of the main diagnosis code in outpatient case encountered discrepancy between diagnosis of disease and the code is written. There are 16 files (80%) files that are not in accordance with the provisions of the ICD-10, so the code is not accurate. This research used FOCUS PDCA method as settlement of the problem in order to improve the quality of health services. The method used is a qualitative method and the data collection techniques through observation, interviews and brainstorming. The results of this research is there are medical record files that inappropriate in the determination the codes and diagnosis. Factors that affect on accuracy of coding diagnosis in medical records are human resources, diagnosis completeness, equipment used, and the standard operational procedure. Therefore, it needs to improve the skills of employee, do reshuffle especially in the field of coding with accordance majoring in education (medical records), the completeness code monitoring, antivirus updates on the computer, and revise of SOP.

Keywords: Diagnosis, Coding, FOCUS PDCA