

Perancangan Instrumen Pengukuran Produktivitas Kinerja Petugas Rekam Medik Dengan Menggunakan Model *Objective Matrix (OMAX)*di Unit Rekam Medik RSGM Universitas Jember (Design Of Instrument Measuring The Productivity Performance Of The Officer's Medical Record By Using Model Of Objective Matrix (OMAX) in Unit RSGM Medical Record University Jember)

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ABSTRACT

Productivity is the ratio between the effectiveness goal achievement in crease on certain levels of quality and efficiency of use resource. Factors affect is the relationship between input and output of a system production that affect efficiency and effectiveness in the work. The purpose of this research is to create an instrument to measure the productivity performance of the unit medical record Dental Hospital and Oral UNEJ with OMAX Model. Type of research is applied research work is to find the solution of a particular problem. Type of research is applied research work is to find the solution of a particular problem. The results of the study are the factors that affect the calculation of the productivity performance of the medical records officers are: efficient use of working hours, the efficiency of medical record files, medical records clerk presence efficiency, effectiveness of task completion of medical records, the effectiveness of the use of working hours.

Keywords: Productivity, Omax