

## ABSTRACT

**EDWIN WIJAYA DARMAWAN, Study Program Information Management, Polytechnic of Jember, "Information Systems Mobile and Smartphone Repair Services". Guided by, Advisor I Mr. Hendra Yufit Riskiawan, Kom, MCSI and Advisor II Ms. Ruth Ayuninghemi S.ST, M.Kom**

Mobile and Smartphone Repair Services is a form of services for repairing mobile phones and Smartphones. Where the company's CV. GRACE, which each day to process a lot of data both transaction data and Smartphone Mobile goods that would in service as well as Mobile and Smartphone data items are finished in service. Data processing using computers is a must, because the amount of data that must be processed and the resulting information must be quick and precise. Moreover, the information must always be fast. Of course, if only a hold human power will not be enough with a predetermined time due to the limitations of human beings and that customers are satisfied with the services quickly.

With a system of information on the company can help the personnel to process data - Data Mobile and Smartphone that would in service and data mobile phones and smartphones are completed in service. So the service will be up and customers will be satisfied that it will not wait much longer for Mobile and Smartphone data collection that would in service and completed in service.

Keywords: Service, Service, Mobile, Smartphone.