CHAPTER 1. INTRODUCTION

1.1 Background

Vocational high school is one of the most recent developed educational institutions in Indonesia. The initial goal of vocational high school development is to prepare the graduates to be skillful and ready to work (As, 2014). However, not all of the graduates have a chance to work due to lack of human resource skills. To solve this problem, the role of technology is needed to promote skillful graduates. Muhson (2010) noted that the use of science and technology influences the teaching and learning process in schools and other educational institutions. In addition, one of technology learning medium is android software. According to Susilo (2017), the use of android software has benefit to improve the students learning outcomes.

SMK 2 Bondowoso is one of the biggest vocational high schools in Bondowoso. It has four departments among others cuisine, boutique fashion, beauty skin care and hotel accommodation. Hotel Accommodation department offers knowledge and practices on housekeeping and front office. In front office, the students study various subjects, such as receptionist service, hotel reservation service, telephone etiquette and porter service. Whereas, in housekeeping, the students study about room service, public area service, and laundry service.

The existence of English for Hotel Accommodation department is crucial. It is supported by the students' statement when the writer conducted her need analysis. They mentioned that they need to study English for Hotel Accommodation because the hotel terms are mostly in English. It is also needed as the spoken language when the hotel accommodation students practice in star hotels. Moreover, it is expected that the Hotel Accommodation students are skillful and able to communicate in English. Therefore, they will be accepted easily when they apply for a job in domestic hotels or international star hotels.

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In addition, the information which was obtained from an interview with the teacher showed that the Hotel Accommodation department basically for 11th grade needs a specific English learning medium about front office and housekeeping subjects to support the teaching and learning process. There was no specific English learning medium in housekeeping and front office subjects. Besides, the teacher also mentioned that in English subject, the students only learn general English. Meanwhile, the terms of housekeeping and front office are only provided in their hotel accommodation textbook, usually on the last page which is called glossary. Unfortunately, the students can only use the textbook during class and cannot borrow the book to be studied at home. It resulted in the ineffectiveness of the teaching and learning process. Thus, the students often face difficulties in English during their internship in stars hotel. The students are placed in front office and housekeeping when they conduct their internship in stars hotel. Their English ability is relatively low. The teacher added that the 11th grade students of hotel accommodation need English learning medium in the form of dictionary about hotel accommodation to support teaching and learning process.

To improve the effectiveness and efficiency of teaching and learning process, English learning medium is expected to be innovative. Based on Muhson (2010), it is necessary to create such innovative learning medium so that teaching and learning process does not become less attractive, monotonous and boring which will hamper the transfer of knowledge. According to Setiawati (2017), android software is very close medium among cellphone users, especially students. In addition, the students can also use them for their independent learning. Bianco et. al. (2017) in Ludwig (2018) noted that almost all devices have in common support autonomous learning by offering opportunities to address the individual needs of learners. Furthermore, it is handy and easy to use. Thus, the teaching and learning process will be more interactive and efficient by using a visual android based dictionary.

In conclusion, the writer intends to make a visual android based dictionary as the learning medium for hotel accommodation students of SMK 2 Bondowoso. It

is to facilitate the 11th grade students in learning English for hotel accommodation. Hence, it is expected that the teaching and learning process will be efficient and the students will not face difficulty when they conduct internship in star hotels. Additionally, one of the writer's subjects in college is hotel and restaurant. Therefore, it will be in line with the writer's knowledge and her project.

1.2 Objective

The objective of this final project is to make a visual android based dictionary to support the teaching in SMKN 2 Bondowoso.

1.3 Significances

Based on the objective above, the report and product of this final project are expected to give benefits for the following parties.

a. The writer

The writer can apply her writing and reading skills while she is making the final project. It also improves her knowledge on vocabulary related to hotel accommodation and android skill when making the dictionary.

b. The hotel accommodation teachers of SMKN 2 Bondowoso

The teachers of SMKN 2 Bondowoso who teach hotel accommodation can use the dictionary as a reference and a digital teaching media when they are teaching.

c. The hotel accommodation students of SMKN 2 Bondowoso

The hotel accommodation students of SMKN 2 Bondowoso can use the dictionary to improve their knowledge of hotel terms in English.

d. The students of English Study Program

The report of this final project can be used as a reference for students of English Study Program Politeknik Negeri Jember who want to conduct similar final project.