

Performance Analysis of Medical Record Officers in Kendit Puskesmas Situbondo.

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ABSTRACT

Officer performance evaluations yet implemented, especially medical records clerk at the District Health Center Kendit Situbondo, resulting in execution of work that does not comply with the job description of each officer. Where any officer has a double jobs. This study aims to analyze the performance of medical records clerk at the health center Kendit Situbondo. This type of research is a qualitative research study subjects 4 medical records clerk and Head of Puskesmas Kendit using Performance Assessment Guidelines Health Human Resources in Health Center by Ministry of Health of The Indonesian Republic 857 / The Ministry of Health / SK / 2009. Based on the results of the performance assessment of medical records clerk at the health center Kendit Situbondo one officer received the highest assessment score of 60% in the category of good performance. While the three other officers in the category of moderate performance, with the lowest score obtained by N3 with a score of 40.3% votes. Factors that play a role in this assessment is the educational variables, variables and variable working life presence. Where the variable attendance, discipline of officers greatly affected. In an effort to improve the performance of medical records clerk at the health center Kendit Situbondo, the need for reward and punishment as well as the need to increase the facilities required by officers to support its performance.

Keywords: Performance Assessment, Medical Records