Strategi Penerapan Formulir Keterangan Penyebab Kematian Menggunakan Metode PDCA (Plan, Do, Check, Action) Di Rumah Sakit Tk. III Baladhika Husada Jember (Strategy for Implementing the Cause of Death Certificate Form Using the PDCA (Plan, Do, Check, Action) at Rumah Sakit Tk. III Baladhika Husada Jember) Supervised by Veronika Vestine, S.ST., M.Kes

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ABSTRACT

Tk. III Baladhika Husada Jember Hospital did not implement FKPK according to WHO standards, so it was at risk of reducing the accuracy of reports and the validity of mortality statistics. However, it only applied the death certificate form. This study aimed to develop a strategy for implementing FKPK using the PDCA method to solve a problem with continuous quality improvement. This study was a quasiexperimental study with a time series design. The subjects in this study were nurses and medical record officers. The object in this study was FKPK. In the Plan stage, planning was carried out according to the work instructions by preparing the workshop agenda, SOPs, technical guidelines for completing FKPK, assessment instruments, workshop materials, and submission of invitation letters to respondents. In the Do stage, SOPs and technical guidelines were established, posttest results showed positive outcomes, and a one-month trial implementation of FKPK was conducted. The Check stage involved monitoring and evaluating FKPK implementation through the assessment of medical staff and PMIK competencies in completing death certificates. In the Action stage, respondents demonstrated positive attitudes, indicating that FKPK implementation was well accepted. The study concludes that implementing FKPK through the PDCA cycle is effective in improving healthcare workers' knowledge and skills, and it receives positive responses from all respondents. The study recommends continuous monitoring by the Head of the Nursing Committee in FKPK implementation, along with improvements in the completeness and accuracy of FKPK content by healthcare workers.

Keywords: action, check, do, FKPK, mortality, plan