

***Analysis of Factors Causing Incompleteness in Filling in Inpatient Medical
Records at Pasirian Hospital***

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ABSTRACT

Problems related to the completion of inpatient medical records were found at RSUD Pasirian. 498 out of 1,377 medical records were not fully completed. The purpose of this study was to analyze the factors causing the incompleteness of inpatient medical records based on the factors of motivation, opportunity, and ability. This study used qualitative research methods with data collection techniques including interviews, observation, documentation, ultrasound, and brainstorming. The research subjects were two medical recorders, two nurses, two midwives, and one doctor. The data analysis techniques consisted of data reduction, data presentation, conclusion drawing, and problem prioritization. The results of the study show that there are three main priority issues causing incomplete filling of inpatient medical records, namely the absence of strict punishment for incomplete filling of inpatient medical records, the lack of detailed SOP and the lack of SOP socialization to related officers, and the absence of training provided to officers related to filling medical records. The solutions that can be implemented are to improve the SOP for filling out records by adding procedural items that are not yet in place based on regulations and socialize the SOP to personnel responsible for filling out the medical records of inpatients, imposing penalties for poor performance that causes incomplete filling out of the medical records of inpatients, and providing training to personnel related to filling out medical records.

Keywords : Causative Factors, Hospitals, Incompleteness, Medical Records