ANALISIS FAKTOR PENYEBAB KETIDAKAKURATAN KODE DIAGNOSIS STROKE DI RSUD DR. ABDOER RAHEM SITUBONDO

Dony Setiawan HP, S.Kep, Ns. M.Kes (Pembimbing)

Riskiya
Health Information Management Study Program
Department of Health

ABSTRACT

The accuracy of diagnosis codes is an important indicator of the quality of medical record data. Based on observations at Dr. Abdoer Rahem Situbondo Regional Hospital, 46% of codes were found to be inaccurate. This study aims to analyze the factors causing inaccurate stroke diagnosis codes at Dr. Abdoer Rahem Situbondo Regional Hospital. This type of research uses a qualitative approach with Gibson's performance theory which includes individual factors (ability and skills, length of service, education), psychological factors (perception, attitude, training, motivation) and organizational factors (resources, evaluation, SOP). The research subjects consisted of 3 coders, 1 head of medical records, and 1 casemix officer. The objects of the study were 74 medical records of inpatients using simple random sampling. Data collection techniques included interviews, observation, documentation, scoring, and brainstorming. The results obtained as the causes of inaccurate stroke diagnosis codes are the lack of ability and skills of coding officers in understanding the rules for using ICD-10, the attitude of coders when the available information is incomplete so that they assign codes with point 9 (unspecified), the lack of routine evaluations, the lack of socialization regarding coding SOPs, the implementation of Electronic Medical Records (RME) that has not been carried out comprehensively and the lack of punishment for inaccurate code results. Solutions to these problems that can be provided include the need to hold activities in the form of workshops or offline training related to diagnosis codification, confirming with the DPJP regarding the clarity of the diagnosis, preparing a routine evaluation schedule every month or every three months, the need for periodic re-socialization of SOPs, implementing electronic medical records comprehensively in accordance with Minister of Health Regulation No. 24 of 2022 and implementing punishments in the form of penalties or sanctions such as reduced remuneration.

Keywords*: Codification, Inaccuracy, Individual, Organization, Psychological, Stroke*