The Influence of Tourism Attraction Quality on Tourist Loyalty in Osing Kemiren

Traditional Tourism Village, Banyuwangi Regency

Muhammad Dzulkifli, S.Pd., M.Sc. as a chief counselor

Yuli Yusnita Dian Kurniasari

Study Program of Tourism Destination Management

Department of Language, Communication, and Tourism

ABSTRACT

This study aims to examine the influence of tourism attraction quality on tourist loyalty in Osing Kemiren Traditional Tourism Village located in Banyuwangi Regency. The

village is known for its rich Osing cultural heritage which serves as the main attraction for

visitors. The research employed a quantitative method using a survey approach involving 100

respondents who had previously visited the destination. Data were collected through

structured questionnaires and analyzed using simple linear regression to determine the effect

of tourism attraction quality on tourist loyalty. The results indicate that the quality of tourism

attractions including attraction, accessibility, amenities, and ancillary services has a

significant and positive influence on tourist loyalty. The regression coefficient of 0.739 and a significance value of 0.000 confirm that improving the quality of attractions increases tourists'

intention to revisit and recommend the destination to others. These findings are supported by

interviews with tourism managers who emphasized the importance of Osing cultural elements

and supporting facilities as key strengths of the village. Therefore, sustainable development

of tourism attractions is essential to maintain and enhance tourist loyalty in the long term.

Keywords: tourism attraction; tourist loyalty; tourism village.