Analisis Penerapan SIMRS Unit Rawat Jalan di Poliklinik Rumah Sakit Bhayangkara Lumajang

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ABSTRACT

SIMRS is a communication information technology system that processes and integrates the entire hospital service process flow to obtain precise and accurate information. The implementation of SIMRS in the Bhayangkara Lumajang Hospital polyclinic still has obstacles that have an impact in the form of hampering the performance of officers. The aim of the research was to analyze the implementation of SIMRS in the outpatient unit at the Bhayangkara Lumajang Hospital polyclinic based on the Technology Acceptance Model (TAM) method. The type of research is qualitative research. Preparing improvement efforts using brainstorming. The data collection techniques used were interviews, observation and documentation. The results of the research on the external variable aspect show that there are problems with inadequate facilities and piles of medical record files; perceived to use shows that SIMRS users still use conventional medical records and there are features that have not been integrated; perceived usefulness shows that network and system constraints hinder work; behavioral intention to use shows that only two out of four respondents use SIMRS. Improvement efforts include computer facilities for doctors to input patient data, providing and routinely involving users/officers in SIMRS training, integrating ICD 10 with the database, providing guidelines for using SIMRS, and adding supporting facilities for officers who use SIMRS.

Keywords: SIMRS, external variables, perceived to use, perceived usefulness, behavioral intension to use, TAM.