

Analisis Faktor Penyebab Ketidaklengkapan Pengisian Rekam Medis Rawat Inap di Rumah Sakit Daerah Soebandi Jember

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ABSTRAK

Ketidaklengkapan rekam medis mempengaruhi kualitas dari pembuatan laporan baik laporan internal maupun laporan eksternal. Angka ketidaklengkapan rekam medis rawat inap di RSD dr. Soebandi Jember sebanyak 26,43% atau 1884 berkas. Tujuan penelitian ini untuk memberikan gambaran dan analisis mengenai faktor penyebab ketidaklengkapan pengisian rekam medis rawat inap di RSD dr. Soebandi Jember berdasarkan teori Gibson dengan menggunakan metode kualitatif. Subjek penelitian kepala rekam medis, petugas rekam medis, dokter, bidan, dan perawat. Metode pengumpulan data menggunakan wawancara, observasi, dokumentasi, USG dan diskusi. Hasil penelitian yang menjadi faktor penyebab ketidaklengkapan pengisian rekam medis rawat inap berdasarkan faktor individu masih terdapat petugas yang kesulitan dalam mengisi rekam medis karena banyaknya item- item yang harus diisi dan berulang- ulang, faktor psikologi masih terdapat beberapa petugas medis yang belum pernah mengikuti pelatihan terkait pengisian rekam medis, sikap yaitu kurang ketelitian petugas dalam pengisian rekam medis rawat inap, faktor organisasi belum pernah diberikan imbalan kepada petugas terkait ketidaklengkapan pengisian rekam medis, tidak ada pembaruan SOP dan hanya menggunakan buku panduan, sumber daya manusia yang terkadang kurang mencukupi untuk tenaga medis disaat kunjungan pasien meningkat. Faktor penyebab ketidaklengkapan rekam medis yaitu faktor individu, psikologi dan organisasi. Saran dari permasalahan tersebut perlunya penyesuaian item-item yang ada di formulir rekam medis, perlu memberikan pelatihan kepada dokter dan perawat tentang rekam medis khususnya terkait pengisian rekam medis kepada petugas di unit rawat inap, adanya peninjauan ulang terkait jadwal lembur petugas pada saat pasien mengalami peningkatan.

Kata kunci : gibson, ketidaklengkapan, rawat inap, rekam medis.

Analysis Of Factors Caused Incompleteness Of Filling In Inpatient Medical Record In Regional Hospital dr. Soebandi Jember

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ABSTRACT

Incompleteness of medical records affects the quality of reporting, both internal and external reports. The number of incomplete inpatient medical records at RSD dr. Soebandi Jember as much as 26.43% or 1884 files. The aim of this research is to provide an overview and analysis of the factors that cause incomplete filling out of inpatient medical records at RSD dr. Soebandi Jember based on Gibson's theory using qualitative methods. The research subjects were heads of medical records, medical records officers, doctors, midwives and nurses. Data collection methods use interviews, observation, documentation, ultrasound and discussion. The results of the research are factors that cause incomplete filling in inpatient medical records based on individual factors, there are still officers who have difficulty filling out medical records because there are many items that have to be filled in repeatedly, psychological factors, there are still some medical officers who have never attended related training. filling in medical records, attitude, namely the lack of accuracy of officers in filling out inpatient medical records, organizational factors that have never been given compensation to officers regarding incomplete filling in of medical records, no updating of SOPs and only using guidebooks, human resources are sometimes insufficient for medical personnel when patient visits increase. Factors causing incomplete medical records are individual, psychological and organizational factors. Suggestions from this problem require adjustments to the items in the medical record form, it is necessary to provide training to doctors and nurses about medical records, especially regarding filling in medical records for staff in inpatient units, a review of staff overtime schedules when patients experience an increase. .

Key words: gibson, incompleteness, hospitalization, medical records