***Optimizing Planning for Improvements to the Seagull Room Service in the
NICU Section at RSD Kalisat Jember***
Ervina Rachmawati, S.ST., MPH (*Supervisor*)

Ari Rinawati
Manajemen Of Health Information Program Study
Faculty Of Health

ABSTRACT

The quality of healthcare services at hospitals can, in part, be measured by the efficiency of bed usage. The bed utilization indicator at RSD Kalisat has not yet reached the standard, particularly in the NICU section of the Camar Ward. RSD Kalisat Jember is required to provide the best services to patients and achieve set targets and goals, one of which is to reduce the Neonatal Mortality Rate (NMR). This study aims to estimate the need for beds, facilities, infrastructure, and human resources. This type of research is descriptive qualitative, with data collection techniques including interviews, observations, and documentation. Improvement efforts utilize brainstorming. Data analysis is conducted by reducing data, presenting data, and drawing conclusions. The subjects of this study consist of the head of the Camar Ward, the head of nursing, the head of human resources and development, the head of support services, and the head of program and budget planning. The triangulation used is source and technique triangulation. The results of this study indicate that the need for beds in the NICU section of the Camar Ward is 2 beds, along with the need for facilities according to bed requirements and infrastructure improvements according to Ministry of Health standards, as well as the need for 2 skilled nurses and a surplus of 2 semi-skilled nurses as per ABK-Kes calculations. The hospital is expected to add beds in the NICU, accompanied by the addition and improvement of facilities and infrastructure, as well as the addition of skilled nurses and the reallocation of semi-skilled nurses in accordance with the nursing service standards for the NICU in the Camar Ward at RSD Kalisat Jember.

Keyword*s: ABK-Kes, Forecasting, Hospital*