

***Analysis Of Factors Caused Inefficiency Of Bed Use (Bor)
at Baladhika Husada Jember Hospital
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ABSTRACT

The use of beds at Baladhika Husada Jember Hospital has not yet reached efficiency, seen from the BOR value in 2019-2021 which is increasingly decreasing. This condition has an impact on the quality of hospital services and hospital income. The purpose of the study was to identify and analyze internal and external factors causing inefficient use of beds at Baladhika Husada Hospital Jember in 2019-2021. This type of research is qualitative. Data collection methods use interviews, observation and documentation. The research subjects were the head of the medical records section, head of the room, nurses and patients. Research instruments include interview guides, observation guides, recording equipment and writing tools. The results of the study show that there are internal and external factors that cause inefficient use of beds (BOR) at Baladhika Husada Hospital, Jember. Internal factors causing inefficient use of beds (BOR) are the lack of medical personnel, especially nurses, who do not comply with established standards, the lack of supporting examination tools such as CT Scans and PA Labs, as well as the lack of promotion carried out by hospitals. Meanwhile, the external factors causing inefficient use of beds (BOR) are the outbreak (Covid-19 pandemic) which has greatly influenced the number of patient visits as well as the socio-cultural situation of the community which is still closely linked to traditional medicine and low knowledge in using health facilities. Suggestions from researchers are that they need to procure supporting examination equipment that is lacking, add additional health personnel, especially nurses, promote hospitals, and convince the public to take advantage of existing health facilities.

Keywords : *Bed use, BOR, Causal factors, Efficiency*