The Influence of Nurses' Level of Knowledge and Attitudes on the Completeness of Nursing Care Documentation in the Inpatient Room at Kaliwates General Hospital, Jember.

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ABSTRACT

Hospitals as a means of administering medical health efforts are also obliged to maintain medical records. One way to review the quality of medical records is through their completeness. A medical record is declared complete if it has been filled in completely by a doctor, nurse or other health worker in less than 24 hours with a standard of 100%. Based on the findings of a preliminary study conducted at Kaliwates General Hospital, Jember, the average completeness of nursing care documentation in January-March 2023 in the assessment component was 11%, nursing diagnosis 79%, care plan 62.3%, implementation 76.7%, evaluation 33.3%. This study aims to analyze the influence of the level of knowledge and attitudes of nurses on the completeness of nursing care documentation in the inpatient room at Kaliwates General Hospital, Jember. Type of quantitative research with a cross sectional approach. The sample for this research was 45 respondents using a proportionate stratified random sampling technique. The results of bivariate analysis using a simple logistic regression test showed that the level of knowledge (p-value=0.026) and attitude of nurses (p-value=0.022), so it can be concluded that the level of knowledge and attitude of nurses have a significant effect on the completeness of nursing care documentation. Suggestions given can include increasing nurses' knowledge regarding filling procedures and standards for completeness of nursing care documentation, monitoring and evaluating nursing care documentation, as well as implementing punishment and certain policies regarding incomplete nursing care documentation.

Keywords: Attitudes, Completeness of Nursing Care Documentation, Level of Knowledge