

***Analysis of Factors Causing Incomplete Filling of Informed Consent in  
General Surgery Patients at RSUD Bangil***

Maya Weka santi, S.KM, M.Kes  
(Chief Counselor)

**Maulina Alfi Rahmawati**  
*Health Information Management Study Program  
Department of Health*

**ABSTRACT**

*Informed consent was the medical procedure approval to patients or their families after receiving a complete explanation regarding the patient. The number of incomplete was percentage of incomplete filling of general surgery informed consent forms was 39.06%. The research aimed to analyze the factors causing the incompleteness of informed consent filling in general surgery patients at RSUD Bangil. The contributing factor was in individual, organizational, and psychological. The recommendation was formulated by brainstorming. The research was kualitatif, using in-depth interviews, observations, and documentation data collation technique. The causing factor of incompleteness best on individual was the unoptimal skills officers. The results showed that the individual factor causing incompleteness was the personnel's optimal skills and rigidity. Lack of diligence in ensuring the availability of informed consent which resulted in the filling of its causing duplicate forms. Organizational factors, particularly human resources, were on ability of punishment for health officer not complete in informed consent. Psychological factors, including the ignorance of the health officer incompleteness informed consent. Lack in accuracy in ensuring medical record in completeness by surgeons and nurses. The recommendation these issues are the medical health medical record unit shut socialization or re-socialization the resould of informed consent completeness, Review the medical record completeness, the reward related to completeness, such as reviewing the completeness of medical records, providing rewards in the form of praise or recognizing reward, ie. Prizes, the best employee, implementing the punishments the form of warning, and providing the additional information for health officers how do not a time socialization.*

***Key words:*** *Filling, Incompleteness, Informed Consent*