

Analysis of Factors Causing Data Discrepancies in Completing the Daily Inpatient Census at dr. Hospital. Wahidin Sudiro Husodo, Mojokerto City
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ABSTRACT

The daily census is an activity of collecting data or counting the number of patients which aims to organize incoming and outgoing patients, complete medical records, and fill out hospital service indicator forms. There was a problem of data discrepancies in recording the daily census of inpatients at dr. Wahidin Sudiro Husodo Hospital, in Mojokerto City, which was 32% in February, 35% in March, and 61% in May. The purpose of the study was to analyze the factors causing data discrepancies in filling out the inpatient daily census based on predisposing factors, enabling factors, and reinforcing factors. This research is qualitative research. Data collection through in-depth interviews, observation, and documentation. Data analysis through the process of data collection, data reduction, data presentation, and conclusion making. The research informants consisted of 3 nurses, 1 administration officer, 1 data processing officer, and the head of medical records. The results showed that in the predisposing factor, there is a nurse's attitude that is less responsive to data discrepancies written on the inpatient daily census; in the enabling factor the system that was still manual was the cause of the problem of filling in the inpatient daily census, in the reinforcing factors there was a mismatch in the implementation of standard operating procedures, the absence of rewarding in the implementation of the inpatient daily census, socialization related to standard operating procedures that was not comprehensive, and the existing standard operating procedures did not specify the procedures carried out in filling out the inpatient daily census in the hospital. The improvement efforts that can be made are cross-check data by nurses and directly monitored by the head of inpatient installation, procurement of electronic systems, provision of rewards, and revision of standard operating procedures.

Keywords: Daily Inpatient Census, Data Mismatch, Behavior