

Evaluasi E-Puskesmas Dengan Metode *Human Organization Technology (Hot)-Fit* Di Puskesmas Seteluk Kabupaten Sumbawa Barat Tahun 2020, Feby Erawantini, S.KM., M.PH(Pembimbing I). (*Evaluation of E-Puskesmas Using the Human Organization Technology (Hot) -Fit Method at the Seteluk Health Center, West Sumbawa Regency in 2020*)

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ABSTRACT

Puskesmas Seteluk, West Sumbawa Regency since 2019 has used e-Puskesmas. e-Puskesmas is an information system that is integrated with the City / District Health Office, Provincial Health Office and the Indonesian Ministry of Health and is integrated with Pcare. In June 2020 there were 452 BPJS patients who had not yet been Bridging to the Pcare system out of a total of 1086 patient visits. Therefore, it is necessary to evaluate e-Puskesmas with the Human Organization Technology (HOT) -Fit Method. This type of research is a qualitative study presented descriptively. Data collection was carried out by observation, in-depth interviews, Focus Group Discussion (FGD), and documentation. The subjects of this study were 9 people who used the e-Puskesmas from the registration unit to the pharmacy. The results showed that the intensity of using the e-Puskesmas system was not routine, some officers had not received training, and there was no SOP in running the e-Puskesmas. The organization and organizational structure at the Puskesmas, namely the leadership of the Puskesmas Seteluk, in monitoring the implementation of the e-Puskesmas system are not running well and there are no special e-Puskesmas staff who are responsible for using activities, overcoming obstacles and evaluating activities. The quality of the e-Puskesmas system is good, the menus in the e-Puskesmas are quite easy to understand, the quality of information and quality of service has many deficiencies and the internet connection is still not stable. Suggestions in the use of e-Puskesmas, leaders must be committed to providing the necessary resources, officers need to receive regular and scheduled education and training, provide technical instructions and SOPs for the use of e-Puskesmas and Puskesmas need to coordinate directly with the District Health Office, PT Telkom Indonesia and PT.Infokes Indonesia to analyze several items of information quality from e-Puskesmas that are not in accordance with needs, have shortcomings and problems when used at Puskesmas Seteluk

Keywords: *Evaluation, Human, Organization, Technology, e-Puskesmas,*