

Upaya Peningkatan Efisiensi Penggunaan Tempat Tidur Rawat Inap Di RSUD Kota Surakarta
(Efforts to Improve the Efficiency of the Use of Inpatient Beds at the RSUD Kota Surakarta),
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ABSTRACT

In 2017-2019 RSUD Kota Surakarta the efficiency of using inpatient beds was inefficient, the BOR achievements in that year were only 64.7%, 59.4%, 61.6% and avLOS 2.8 days, this is not in accordance with the standard Barber Johnson suggested that BOR 75% -85% and avLOS 3-12 days. The research objective was to find an effort to increase the efficiency of using inpatient beds at the Surakarta City Hospital. This type of research is qualitative using data collection techniques by observation, documentation, interviews. The variables in this study were BOR, avLOS and 4M (man, material, machine, method). The first result found in this study was a decrease in the productivity of using inpatient beds and a decrease in hospital income. The results of the study found that the cause of level 1 is the inefficient use of inpatient beds, the cause of level 2 (Man) is a lack of human resources, (material) is due to the absence of policies in regulating the movement of the use of inpatient beds and the high demand. In certain classes, (Machine) is difficulty filling in SHRI if the work is delayed because SIMRS does not yet support it, (method) is the absence of periodic SOP socialization. Efforts that can be made to solve the problem based on brainstorming are calculation of HR needs based on workload, policies will be made to regulate the movement of the use of inpatient beds to maximize the use of beds, SIMR will be made that support the manufacture of SHRI electronically, socialization will be carried out periodically regarding the SPO and existing policies as a reminder of the guidelines for work.

Keywords: BOR, avLOS, Hospitalization, Efficiency