

**Kepuasan Pengguna Sistem Informasi Rumah Sakit Berdasarkan Metode EUCS di RSUD Muhammadiyah Ponorogo**

**(Mochamad Andreansyah)** *User Satisfaction Information Systems Based On The EUCS Method In Muhammadiyah Hospital Ponorogo*

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**ABSTRACT**

*The hospital as one of the health services that is expected to provide service satisfaction. The computerized system in question is through the use of an integrated information system so that the delivery and processing of data distribution can take place quickly, precisely and accurately. This type of research used in this study uses quantitative descriptive research. The study was conducted at Muhammadiyah Public Hospital, located on Jl. Pangeran Diponegoro No.50, Mangkujayan, Kec. Ponorogo, Ponorogo Regency. This research was conducted in February-May 2019. The population in this study were all hospital information system users, amounting to 22 people consisting of 6 inpatient registration units, 3 outpatients, 4 people filling, 3 people coding and 6 administration While the sample in this study was a total sampling with a total of 22 people from users of the information system. The variables of this study are: (independent variable: EUCS method measured by content, format, accuracy, timelines, ease of use), (dependent variable: user satisfaction). Based on the research results obtained content (content) 15 respondents in accordance with the information system. Format (display) 16 respondents are comfortable with the information system. Accuracy (accuracy) 12 respondents are accurate with the information system. Timelines (timeliness) 18 respondents acted appropriately with information systems. Ease of use (ease) 12 respondents are not easy with information systems. From the results of the study it is expected that Muhammadiyah General Hospital Ponorogo needs to improve the system so that it can improve the quality of information system services that can improve service quality. in addition it is necessary to improve the quality of human resources related to information systems such as further training on information systems and motivating staff who are expected to be able to provide maximum service*

*key word: satisfaction, information system, EUCS*