Analisis Pengukuran *Usability* Menggunakan Metode *USE*

Questionnaire Pada *Website* SMP Negeri 4 Jember (*Usability*

Measurement analysis using the USE Quesionnaire Method Website

of Junior Hight School 4 Jember)

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ABSTRACT

A website is a form of media that is published or distributed via the internet network, so that it is easy to access wherever and whenever according to the needs of each person. Educational institutions cannot be separated from the application of technology by using websites. Agencies need a profile website to make introductions to the outside world in order to be interested in companies or agencies.

One of the determining factors for the success and usefulness of an information system is the usability factor. Usability analysis on a website can help provide an evaluation for developing a website. The User Interface can be used to present requirements in a language that can be understood by both parties, namely users and application developers that are designed as attractively as possible.

Junior High School 4 Jember website has several obstacles faced by users, so it is necessary to evaluate the usability of users from the aspect of needs and also aspects of the technology used and updates to the appearance of the website. The existence of this test is able to provide recommendations for improvements to the website so that it can be developed according to the wishes of the user. This test uses the USE Questionnaire method. The USE Questionnaire is a method for finding usability problems which is divided into 4 variables, namely usefulness, ease of use, ease of learning, satisfaction. The results of the design were carried out based on user needs and the results obtained in the initial test were 78% (feasible) and the final test obtained a value of 89% (very feasible).

***Keywords*:** *Junior High School 4 Jember, Usability, USE Quesionnaire*