Evaluasi Kepuasan Pengguna Terhadap Sistem Informasi ManajemenPuskesmas (SIMPUS) dengan Metode *End User Computing Satisfaction* (EUCS) di Puskesmas Singotrunan Banyuwangi. *(Evaluation of User Satisfaction with the Public Health Center Management Information System (PHCMIS) with End User Computing Satisfaction (EUCS) Method at Singotrunan Public Health Center Banyuwangi).* Gamasiano Alfiansyah,S.KM.,M.Kes. (Pembimbing)

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ABSTRACT

Singotrunan Banyuwangi Health Center started implementing the puskesmas management information system since 2010. There are still various obstacles in implementing SIMPUS, including incomplete and concise information content, no notification forms, system report formats that are not up to date, the system still loads frequently at service, access to the report menu can only be done after 12 noon, there is no help menu in the system. The purpose of this research is to evaluate SIMPUS user satisfaction based on the aspects of End User Computing Satisfaction (content, accuracy, format, timeliness, ease of use). This research method is a quantitative descriptive study with a cross sectional approach. The object of this research is the SIMPUS application in all Singotrunan Banyuwangi Health Centers. The research subjects were all SIMPUS users at the puskesmas with a total of 21 respondents. The method of data analysis is done by calculating the score and then collecting it into a criterion value. The results showed that the criteria of good value with the proportion of the content aspect was 79.8%, the accuracy aspect was 68.5%, the format aspect was 73.7%, the timeliness aspect was 73.9%, the ease of use aspect was 75%. This states that SIMPUS is running well and needs to be maintained, but there are still some deficiencies so it is suggested that it is necessary to improve the system through SIMPUS development by making the information content more concise and complete, adding warnings to forms, updating the report format on SIMPUS, improving the system for minimize loading, provide flexible hours of access to process reports and add help menus or guides.

***Keyword** :Evaluation, End User Computing Satisfaction, SIMPUS*