

CHAPTER 1. INTRODUCTION

1.1 Background

Indonesia has many kinds of colleges one of the example is Politeknik Negeri Jember (POLIJE) that located in Jember East Java. Politeknik Negeri Jember different from university. The curriculum in POLIJE is 60% practicum class and 40% theory class, so it can help student to getting ability and knowledge and it will be useful after graduating from Politeknik Negeri Jember.

Politeknik Negeri Jember has eight department. One of example is Language, Communication and Tourism. The program study from Language, Communication and Tourism is english study program. In the English study program the student will be taught about basic english skills. English Study Program is a three years Diploma. Every student in sixth semester must conduct the internship program. The internship program is the program where are the student do activity in workplace to improve the ability and knowledge in workplace. The intership program walk 3 month which the student need to practice the skills in workplace.

Dinas pariwisata Situbondo is one of the institution that cooperative with Politeknik Negeri Jember, and the writer choose to do Internship Program in *Dinas Pariwisata Situbondo* because the writer can learn more about the duties, tourism destination and handling event.

1.2 Objective

The Internship Program has general and specific objectives. That are :

1.2.1 General Objective

The general objective of the internship program is to increase the student knowledge and apply the theory that they got from college. The student also got another knowledge in workplace that they did not get from college.

1.2.2 Specific Objective

The specific objective from the internship program is :

- a. To apply the student skills and knowledge that has been got from POLIJE
- b. To get new knowledge that did not get from college
- c. To get new experience in the real work place

1.3 Significances

They are several significances of the internship program :

- a. For the writer

The internship program helped the writer to get new experience in real work place.

- b. For the reader

This internship program gave information about the activities during internship program in *Dinas Pariwisata* Situbondo

- c. For student of English Study Program

This internship program helped the student to be a reference to choose the same institution

- d. For *Dinas Pariwisata* Situbondo

The student helped the staff to finishing some jobs or event based on division

1.4 Location and Duration of Internship Program

1.4.1 Location of Internship Program

The internship program was conducted in *Dinas Pariwisata* Situbondo. Located at Jl. Pb. Sudirman No.37, Karangasem, Patokan, Kec.Situbondo, Kabupaten Situbondo, JawaTimur. The telephone number is (0338) 676071 and the fax number is (0338) 676070.

1.4.2 Duration of Internship Program

The duration of the internship program for about thremonth from 18th February 2019 until 18th April 2019 from Monday until Friday.