

Analisis Pengendalian Kualitas *Ribbed Smoked Sheet* Mutu 1 Dengan Metode SPC (*Statistical Process Control*) Pada Pt. J.A. Wattie Perkebunan Durjo Kabupaten Jember (*Quality Control Analyzise Of Ribbed Smoked Sheet Quality 1 using SPC Metode (Statistical Process Control) At PT. J.A. Wattie Perkebunan Durjo Kabupaten Jember*)
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ABSTRACT

PT. J.A. Wattie Perkebunan Durjo is a national private company engaged in plantations and plantation productions such as cocoa beans, coffee beans and latex. At this time the company is only focusing in latex productions. The problem faced by the company is about a high quality demands by the customer and about the competitions of the similar product produced by other company, made the company to able to produce a high quality products. The purpose of this research is to measuring the quality and the incompatibility of the Ribbed Smoked Sheet products, measuring the capability processes of the to company in producing a good products and determine the company's quality control measures. So that the quality improvement plan can be determined. The measures are using Statistical Process Cintrol method. The results of the control chart show that there are a points outside the control lie at the grinding defect's variable, and it's mean that the quality control is statistically uncontrolled and there are no points outside the control line at the baked level's variable, it means that it has statistically controlled. Based on the calculation result of the capability process index value shows that the company is capable produce a good quality product with the very low incompatibility percentage. Causing factor of the incompatible quality of RSS is material, men, method and equipment.

Key word : *PT. J.A. Wattie, Ribbed Smoked Sheet, Statistical Process Cintrol.*