CHAPTER 1. INTRODUCTION

1.1 Background

Education is the process of facilitating learning knowledge and skills. Every countries has different ways to develop their high quality and competent people. In indonesia after the student graduated from senior high school they might chose to continue their study in university or higher vocational institution. Both of those institutions have different way to reach the purpose of education. In the university students put 60% of their attention to learn about the theories. They were lack of practice. Meanwhile in vocational institution the students would emphasize 60% to the practice and 40% about theories. One of vocational institution in Indonesia is Politeknik Negeri Jember.

Internship program is formal program in Politeknik Negeri Jember that provided practical experience for beginners in an occupation or profession. The purpose of this academic program is to create more professional graduates. It is implemented in the sixth semester in 384 hours for diploma three education (D3) and 512 hours in the eight semesters for diploma four education (D4). For English Study Program students, the internship program can be done in some institutions such as hotel, travel agencies, airport, tourism department, companies, and English course.

The writer chose an English Course to conducted internship program, it will help the writer to improve her English skill ability. English Course is an appropriate place to maintain the writer's ability in speaking, listening and writing skills. The writer's choose Winda's English Course Jember as a place to conduct internship program. It is because the writer wants to improve her speaking skill and also this place is an appropriate place since at Winda's people and students use English 100%. We must to use English during the teaching learning activity with the students. Also, Winda's English Course provided different ways of teaching through easy and fun methods in all of ages. In addition, the writer should apply her skill that she got through studying at English Study Program such as writing, listening, reading and structure. Besides , the writer believed that she would get new experiences in teaching activities through some level of

learners. In this place, the writer focused on teaching toddler and Pre Basic levels with fun and easy method to explore the best way to teach young learners.

1.2 General Objective

The general objective of this internship program is to build skill of the writer about teaching learning process in an English Course. These internship program also help the writer to contribute her experiences in building teamwork relationship, discipline behavior also responsibility in the real workplace.

1.3 Specific Objective

The specific objectives of conducting internship program at Winda's English Course those are:

- 1.1.1 To apply the writer knowledge that has been learned in English Study Program especially the knowledge dealing with English course material like English for material development, Instructional Design and Media and others.
- 1.1.2 To improve the writer English ability like writing, reading, listening especially speaking. It also encourages the confidence of the writer.

To get new knowledge in the real work place in administration, promotion especially in teaching and learning activities at an English course.

1.4 Significances

The significances of conducting the Internship Program at Winda's English course were as follows:

1.1.3 For the Writer

Through internship program, I can build up my English ability in three skill competencies such as writing, speaking and listening so well.

1.1.4 For English Study Program

Through internship program at Winda's English Course, it can add information of English study program who are interested in conducting their internship program at an English course.

1.1.5 For Winda's English Course

The students who conducted the internship program at Winda's Course could help the staffs to finish the jobs This internship program can build a good relationship between Politeknik Negeri Jember and Winda's English Course.

1.5 Location and Time of Internship Program

This Internship Program was located in two places that were in Winda's English Course I at Jl. KH Wahid Hasyim no. 38 Jember and Winda's English Course II at Jl. Sriwijaya 30 no. 99 – East Java – Indonesia. The duration of this Internship Program was about 384 hours, started from January 10th to April 27th 2019. The working hour during this internship program was 8 hours per day from Monday until Saturday with an extra work if there is an extra work time for special event such as teacher training and outdoor class every month. I got free day on Sunday and the national holidays.