Relations Between Charateristics Individual and Psychological of Nurses on the Return of Iinpatient Medical Record Files at Baladhika Husada Hospital in Jember

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ABSTRACT

The time to return the inpatient medical record file is 2 x 24 hours after the patient returns. Based on preliminary survey results beginning in January and February, there were delays in returning medical records with an average delay of over 60%. This research was aimed to analyze the relationship of knowledge, age, gender, attitude, and motivation of nurses to return the inpatient medical record file at Baladhika Husada Hospital in Jember. This research is a quantitative study using a cross-sectional approach, with bivariate analysis of the chi-square correlation test. The results showed that there is a relationship between knowledge variables with the return of medical record files (Sig 0.003), there is no relationship between age variables with the return of inpatient medical record files (Sig 0.066), there is no relationship between sex variables with the return of medical record files (Sig 0.705), there is no relationship between attitude variables with the return of inpatient medical record files (Sig 0.218), there is a relationship between motivation variables with the return of medical record files (Sig 0.023). Suggestions from this research are conducting training related to the return of medical record files and socializing SOP about returning medical record files, it is need for giving punishment and reward to nurses related to returning inpatient medical record files.

Keywords: medical record, individual, psychological, hospital