

Cause Analysis not Performed Coding System in Polyclinic Jember State Polytechnic (Analisis Penyebab tidak Terlaksananya Sistem Pengkodean di Poliklinik Politeknik Negeri Jember)

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ABSTRACT

Polyclinic is a health service facility that provides individual health services that provide basic and/or specialist medical services. This research was conducted at the Jember State Polytechnic Polyclinic with the aim of compiling efforts to improve the non-implementation of the coding system. Analyze management factors and find solutions to these problems. The problems studied/or analyzed were management elements such as: man, money, materials, methods, and machines. The influencing variables were the man element: workload; elements of money materials: writing a diagnosis; machine elements: clinical applications, storage space (filing); and the last element is method: Standard Operating Procedure (SOP). The results of the study are that there are several variables that affect the non-implementation of the coding system. The results of the man element, workloads such as the number of tasks and responsibilities given to an employee cause the results achieved to be less than optimal because employees only have little time to complete many tasks; the element of money, the researcher does not take the element of money because it has not cooperated with the Social Security Administration (BPJS); material elements, diagnosis writing is rarely done to record the patient's disease traces; method element, Standard Operating Procedure (SOP) coding does not exist; the machine element, the clinical application is too complete because the application used is a hospital application, and the storage space (filing) needs for shelves that are in accordance with the storage of medical record files. The solutions provided are the additional workforce that assists medical record officers, officer safety insurance, inclusion of patient disease codes, coding SOPs, storage of shelves according to shelf needs and clinic applications need to be simplified.

Keywords: *Coding, 5 Elements of Management*